



PO Box 285 • Corvallis, OR 97339
PO Box 1984 • Albany, OR 97321
1-800-901-2904
www.jacksonstreet.org

Position: Outreach Case Manager (RHY)

Purpose: To provide a full continuum of care to youth, in Linn County, who are identified as runaway, homeless, and those at risk of being runaway and homeless; focusing on the whole person to improve quality of life and prevent future problems.

Qualifications: Bachelor's degree in human services or equivalent field or minimum of two years experience in direct care with youth in crisis. Experience working with community partners and social service agencies. An understanding and knowledge of adolescent developmental issues, evidence based practices, and alternative solution focused case management approaches to address objectives. Maintain an ability to work effectively both independently and as a member of an integrated team, relate effectively with youth, guardians, community, and referral sources; in a flexible, sometimes stressful, un-structured work environment. Demonstrate cultural sensitivity and ability to work with people from diverse cultural backgrounds, maintain confidentiality, engage in respectful and collaborative problem solving, and present with professional appearance appropriate to the position. Must be able to pass a criminal history check, have a valid Oregon driver's license, have an acceptable driving record, maintain auto insurance, and be able to make at least a one year commitment to Jackson Street Youth Services. ***An applicant who is a QMHA, bi-lingual/bi-cultural, and/or a One Circle facilitator is preferred.***

Specific Duties:

Direct Care-

- Model good communication skills
- Engage in the surrounding communities to build relationships and understanding of local culture, geography, demographics, needs, and economic conditions
- Conduct case management for referred youth;
 1. Complete assessments (using the Ansell Casey Life Skills Assessment) to determine and develop service plans based on identified needs
 2. Effectively evaluate youth progress and make adjustments to service plans as needed
 3. Assist youth with formulation and implementation of goals
 4. Provide basic life skills coaching and skill building
 5. Advocate for youth and their families within identified needs
 6. Participate in youth focused meetings
 7. Help provide RHY access to resources
 8. Conduct mediation/crisis intervention as needed
 9. When possible, help youth exit the streets and achieve safe, stable living arrangements
- Assist Outreach Coordinator with;

Jackson Street helps youth 24/7/365



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1. Implementing street outreach
 2. Locating “hot spots” where RHY and vulnerable youth populations congregate
 3. Coverage, when necessary
- Work shift at the day-time drop-in center(s) and overnight shelter(s), as needed

Community Outreach-

- Maintain relationships with local organizations, agencies, and businesses to provide services to RHY
- Connect local schools to Overnight Shelter and services
- Consult with teachers, guardians, probation officers, and community professionals, as appropriate
- Attend required and scheduled meetings (YSTs, IEP/504, outreach expansion collaborations)
- Implement One Circle support groups in school and other outreach settings
- Implement independent living skills sessions in rural Linn County

Administrative-

- Maintain records in accordance with Jackson Street standards
- Write concise and complete services plans and progress records (following DASP format) in a timely manner
- Assist with billing documentation and requirements, if needed
- Input required statistics in databases
- Participate in training and professional development activities to meet position and program expectations
- Attend required and scheduled meetings
- Meet with supervisor as directed, this position is supervised directly by the Program Director

Pay and Benefits: Wage scale \$13-15, health insurance available to those working 20 or more hours per week, 2/3 or more paid by Jackson Street. Voluntary group dental and vision plans are offered.