**Position:** Education and Street Outreach Worker(s)

**Purpose:** To work directly with homeless, runaway, or otherwise vulnerable youth and young adults; providing harm reduction and support to successfully exit from street life, provide leadership and support at youth service and drop-in center(s); implement street and school outreach and prevention groups, maintaining street outreach team(s) in 3-county region.

**Qualifications:** Bachelor’s degree in human services or equivalent field or minimum of two years’ experience in direct care with youth in crisis. Experience working with community partners and social services agencies. An understanding and knowledge of adolescent development, evidence based practices, and solution focused case management approaches to address objectives. Maintain an ability to work effectively both independently and as a member of a collaborative team. Demonstrate cultural sensitivity and ability to work with people from diverse cultural backgrounds, maintain confidentiality, engage in respectful and collaborative problem solving, and present with professional appearance appropriate to the position. Must be able to pass a criminal history check, be an approved driver, and be able to make at least a one year commitment to position. *An applicant who is bi-lingual/bi-cultural and/or a One Circle facilitator are preferred.*

**Specific Duties:**

**Administrative-**

- Maintain a working relationship with program partners, volunteers, and student interns
- Maintain records and statistics in accordance with Jackson Street standards
- Assist with community presentations, booths, and events
- Maintain knowledge and understanding of organizational continuum of care
- Be an active member of the Overnight Shelters relief team to provide coverage, as needed
- Participate in training and professional development activities
- Attend required meetings (internal and external)
- Meet with supervisor as directed, this position is supervised by the Outreach Program Manager
- Complete FoodShare orders, pick-ups, organization, and reporting
- Assist with outreach social media presence and communications

**Street and School Outreach-**

- Engage in the surrounding communities to build relationships and understanding of local culture, geography, demographics, needs, and economic conditions
- Maintain and implement structure of street teams, includes morning/evening/night outreach, providing a consistent presence on the street in 3-counties

*Jackson Street helps youth 24/7/365*
• Maintain pop-up drop in facility and supplies, implement on street and in schools
• Provide awareness presentations in schools
• Assist in connecting youth to organizational services or other brief contact services, using harm reduction best practices
• Implement One Circle support groups in school and other outreach settings
• Maintain relationships with each districts McKinney-Vento and a presence on all surrounding Youth Service Teams
• Support identified unaccompanied youth educationally (IEP/504 meetings, suspension/expulsion hearings, threat assessments, supplies, fees, housing, etc.)
• Maintain outreach areas on Overnight Shelter sites (snack bags, food boxes, outreach carts and pantries)

Youth Service and Drop-In Centers-

• Be a role model for other staff, volunteers, and youth
• Maintain and implement all Jackson Street policies, procedures, and Memorandums of Understanding/Contracts
• Provide direct supervision to youth population accessing day services
• Make appropriate referrals to internal shelter and housing programs, case management, mental health, and life skills services
• Provide education support and activity implementation to youth, as needed
• Conduct crisis intervention and collaborative problem solving, when necessary
• Provide access to basic need resources and referrals for community services
• Stock and maintain resource areas
• Maintain physical appearance of site

Pay: This position's pay starts at $13.00 an hour with a raise to $13.50 at the end of the training period.

Benefits: Jackson Street benefits include paid time off and holiday pay; substantial employer-contribution toward medical insurance; voluntary dental, and vision plans; and participation in the OregonSaves retirement plan. Our employees have access to extensive learning and development opportunities related to youth homelessness, along with job-specific opportunities to improve professional knowledge and skills.