



PO Box 285 ◦ Corvallis, OR 97339
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1-800-901-2904
www.jacksonstreet.org

Position: Outreach Worker

Purpose: To work with homeless and otherwise vulnerable youth and young adults (ages 10 - 24) in Linn and Benton Counties to improve quality of life, prevent future problems, and achieve personal growth; helping to reduce harm, exit street life, build housing stability, make permanent connections, achieve self-sufficiency and connect to community support services, with guidance and assistance in overcoming any barriers.

To have a specific focus on supporting LBGTQIA2S+ programming, take primary lead in conducting One Circle Unity Groups and other support groups in schools and community settings, and be the co-facilitator of the year-round Queer Peers support group(s) in Linn County and Benton County (once launched).

Responsibilities:

General/Administrative-

- Maintain a working relationship with other staff, program partners, community members, volunteers, and student interns
- Be a role model for volunteers, interns, and youth; in terms of behavior, communication, conflict resolution, problem-solving, boundaries, etc.
- Ensure the preservation of professional boundaries with all Jackson Street training volunteers and interns
- Maintain knowledge and understanding of organizational continuum of care, community resources, and referral processes
- Maintain training in crisis intervention and effective problem solving models to appropriately mediate situations that may arise in groups and drop-in.
- Make appropriate referrals to internal case management, mental health, and life skills services
- Maintain documentation and data collection in accordance with Jackson Street standards
- Attend required meetings (internal and external)
- Be an active member of the Overnight Shelter relief team to provide coverage, as needed
- Participate in training and professional development activities to meet position and program expectations
- Meet with supervisor, the Outreach Program Manager, as directed
- Perform other duties and assist in projects, as directed

Direct Care/Drop-in Center(s)-

- Run open hours and scheduled hours of the drop-in center(s)
- Develop and maintain an atmosphere and mentoring relationship that builds trust with each YYA served
- Ensure basic needs of YYA are met at time of contact within drop-in and/or groups
- Help YYA learn life skills through skill building in drop-in and/or groups
- Assist YYA in developing a positive attitude toward themselves and others, and to build self-esteem
- Assist YYA with positive strategies for emotional regulation
- Assist with building academic success
- Support YYA in meeting goals for safe and stable housing

Jackson Street helps youth 24/7/365

- Provide direct supervision to YYA population accessing daytime drop-in(s)
- Support with the planning and implementation of drop-in center(s) schedule and run drop-in hours
- Maintain physical appearance of site, ensuring the space is clean, functioning and hospitable to all who may access
- Assist in processing and putting away donations for the drop-in and outreach program

Community Outreach-

- Engage in the surrounding communities to build relationships and understanding of local culture, geography, demographics, needs, and economic conditions
- Gain understanding and maintain relationships with local organizations, agencies, and businesses to provide services to RHY
- Support development and implementation of LGBTQIA2S+ prevention, education, and support services and groups, including
 - Leading One Circle Unity Groups
 - Co-facilitating Queer Peers support groups(s)
- Support the Education Outreach Coordinator in prevention services, including at school events and in-school pop-up drop-in's
- Support street outreach team(s)
- Assist with community presentations, booths, and events
- Assist in connecting youth to overnight shelter and young adults to the transitional living program, using harm reduction best practices

Qualifications: Bachelor's degree in human services or equivalent field or minimum of two years experience in direct care with youth in crisis. Experience working with community-based partners and social service agencies is a plus. An understanding and knowledge of adolescent developmental issues, evidence based practices, and alternative solution focused case management approaches to address objectives. Maintain an ability to work effectively both independently and as a member of an integrated team, relate effectively with youth, guardians, community, and referral sources; in a flexible, sometimes stressful, unstructured work environment. Demonstrate cultural sensitivity and ability to work with people from diverse cultural backgrounds, maintain confidentiality, engage in respectful and collaborative problem solving, and present with a professional appearance appropriate to the position. Must be able to pass a criminal history check, have a valid Oregon driver's license, have an acceptable driving record, maintain auto insurance, and be able to make at least a one year commitment to the position. ***An applicant who is QMHA, bi-lingual/bi-cultural, or a One Circle facilitator is preferred. We are actively recruiting members of marginalized and/or underrepresented communities, including LGBTQIA2S+ and BIPOC, to help us best serve our diverse community.***

Pay & Benefits: Pay starts at \$17.10 an hour(\$0.50/hour additional pay for Bilingual Spanish). Benefits include paid time off and holiday pay; substantial employer contribution toward medical insurance; voluntary dental and vision plans; participation in the OregonSaves retirement plan, access to the Employee Assistance Program (EAP), and discounted personal wireless phone service for Verizon customers. Employees have access to extensive learning and development opportunities related to youth homelessness, along with job-specific opportunities to improve professional knowledge and skills.